



Position Announcement #15-07
March 23, 2015

**UNITED STATES DISTRICT COURT
Northern District of Illinois
U.S. PROBATION OFFICE**

**CAREER OPPORTUNITY FOR
NETWORK SYSTEMS ENGINEER**

DUTY STATION: Chicago, Illinois

OPENING DATE: Monday, March 23, 2015

CLOSING DATE: Open until filled**

**** Applications received by close of business Friday, April 17, 2015
will be given priority consideration.**

JOB GRADE: CL 27/28

SALARY: CL 27 Range: \$51,324 - \$83,449
CL 28 Range: \$61,517 - \$100,022

Starting salary will be dependent upon qualifications and experience. If selected candidate is hired at the CL 27 then promotion to the CL 28 will occur without further competition, with satisfactory performance, after one year of employment.

Overview:

The Probation Office for the Northern District of Illinois serves 37 U.S. District Judges and 12 Magistrate Judges and covers 18 counties in northern Illinois. Our office is comprised of 100+ employees. The Probation Office headquarters is located at 55 E. Monroe Street, Chicago, Illinois, 60603. There are two divisional offices (Eastern, located in Chicago, IL and Western, located in Rockford, IL) and one satellite office (located in Lisle, Illinois).

We are now accepting applications from qualified candidates for a full-time Network Systems Engineer position. The Network Systems Engineer position will be responsible for supporting server systems, a data center environment, network communication equipment, and all supporting software including a possible Virtual Desktop Infrastructure (VDI) deployment, supporting both teleworkers and workers in the office. The incumbent will be required to travel occasionally to other divisional offices, or other destinations for work related reasons; travel may

require overnight stays. The incumbent must have the ability and availability to work during evening hours as needed. The incumbent must have access to a car for travel.

Job responsibilities include, but are not limited to:

- Quickly analyzing and resolving problems associated with server hardware, operating systems, and data communications equipment
- Configuring, installing, upgrading, maintaining; optimizing, and troubleshooting Microsoft Windows servers, Active Directory, Group Policy Management; domain trusts, LDAP, DNS, DHCP, user rights and permissions
- Providing enterprise support for Microsoft Windows Server 2012 operating systems
- Assisting in identifying hardware and software requirements to accomplish networking and VDI objectives.
- Implementing and managing a Virtual Desktop Infrastructure (VDI) in support of up to 100+ teleworkers.
- Experience in creating and maintaining a robust “golden image” for the VDI.
- Experience in maintaining and troubleshooting technology that supports collaborative work including A/V and videoconferencing
- Experience in administering and troubleshooting Cisco 37XX Catalyst or equivalent switch technology
- Experience in administering remote hosted services and cloud technology
- Experience in configuring and deploying wireless networking Solutions
- Experience in configuring and managing network switches and firewalls for all three of our locations.
- Experience in performing remote system backups and restores
- Providing support to the networking team and to all end-users within the organization
- Providing desktop support for Windows 7, Windows 8, Mac, and peripherals
- Communicating highly technical information to both technical and non-technical users

Qualification Requirements:

MINIMUM POSITION REQUIREMENTS:

- Must have at least one of the following certifications: MCSA Server, MCTS Server, MCP Server 2003/2008, Network +
- Have two years of experience and strong working knowledge of configuring, installing, upgrading, maintaining; optimizing, and troubleshooting Microsoft Windows Server 2012, Active Directory, Group Policy management; domain trusts, LDAP, DNS, and DHCP, rights and permissions; experience with IP addressing and sub netting, wireless networking configuration and the use of WPA
- Have two years of experience and strong working knowledge of configuring, implementing, installing, upgrading, maintaining, optimizing, and troubleshooting all components of a Virtual Desktop Infrastructure.
- Have two years of experience and strong working knowledge of layer 3 network switches and network firewalls.
- Have two years of experience providing desktop support for Windows 7, Windows XP, Mac, peripherals; and imaging end-user devices
- Experience implementing and supporting zero or thin clients with needed peripherals.
- Strong technical ability and troubleshooting skills
- Ability to work well under pressure
- Must have strong personal drive and be willing to learn and grow
- Must have strong project management skills
- Have a high degree of demonstrated professionalism, positive attitude, and strong work ethic
- Ability to excel in a fast-paced environment
- Ability to organize and prioritize work, work independently with little or no supervision, and exercise discretion
- Ability to interact and communicate effectively (orally and in writing) with people of diverse backgrounds

- Ability to be innovative and creative to contribute to a positive work environment

PREFERRED QUALIFICATIONS:

- A four year degree in Computer Science, Information Technology or equivalent
- 4+ years of experience working in Information Technology in a virtualized environment
- Two plus years of experience with LAN networking support including VLAN and switch configuration
- Experience with high speed network scanners (ISIS or TWAIN)

Benefits:

Employees of the United States Probation Office are not subject to the regulations of the Civil Service Commission. They are, however, federal employees of the Judicial Branch and are entitled to most of the same benefits as other federal government employees. Electronic Fund Transfer for payroll deposit is required.

Some of the benefits are:

- Up to 13 days paid vacation per year for the first 3 years of employment, thereafter, 20 to 26 days per year, dependent upon the length of federal service.
- Optional participation in the federal health insurance program of your choice.
- Optional participation in the flexible spending program for health and childcare.
- Optional participation in the commuter reimbursement program.
- Optional participation in a group life insurance program.
- Optional participation in the Thrift Savings Plan (similar to a 401(k)).
- A minimum of 10 paid holidays per year.

When computing leave accrual and retirement benefits, time in service with other federal agencies, as well as time for prior military service is taken into consideration.

Application Procedure:

For consideration, qualified applicants must provide the following in PDF format:

1. Resume
2. Cover letter
3. Completion of AO78 application form (follow link below)
<http://www.ilnp.uscourts.gov>

Please send entire packet as **one attachment** to **human_r_ilnp@ilnp.uscourts.gov**. Failure to submit any of the items requested may disqualify you from consideration.

Applicants called for interview will be given a written assessment exercise. Due to the expected high volume of applications for this position, the U.S. Probation Office will only make contact with those applicants who are invited to interview.

Miscellaneous:

The successful candidate will be hired provisionally, pending the results of a complete background investigation.

Employees of the U.S. Probation Office are appointed in the excepted service, and are considered “at-will” employees. All employees are required to adhere to a Code of Conduct, copies of which are available upon request. Applicants must be United States citizens or eligible to work in the U.S. The U. S. Probation Office is not authorized to reimburse candidates for interview or relocation expenses.

The U.S. Probation Office has the right to modify the conditions of this vacancy announcement, withdraw the announcement, or fill the position at any time before the closing date, any of which may occur without prior written or other notice.

THE UNITED STATES COURTS IS AN EQUAL OPPORTUNITY EMPLOYER

**JGW/gmr/ddt
3/16/15**